

#### **VRMS Volunteer User Guide**

How to maintain your volunteer profile and service history, search for volunteer opportunities and apply.

PMI Technical Communication Team

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## **User Guide Topics**

- 1. Volunteer terms
- 2. How will volunteers use VRMS?
- 3. Profile and service history
- 4. Opportunity search and application
- 5. Legal Agreements for PMI GOC-based opportunities
- 6. Tips and Frequently Asked Questions (FAQs)
- 7. Context-sensitive help and user guide
- 8. Support contacts



This user guide will help you navigate VRMS; maintain your volunteer profile; and, find and apply for a volunteer opportunity.

# **Volunteer Terms**

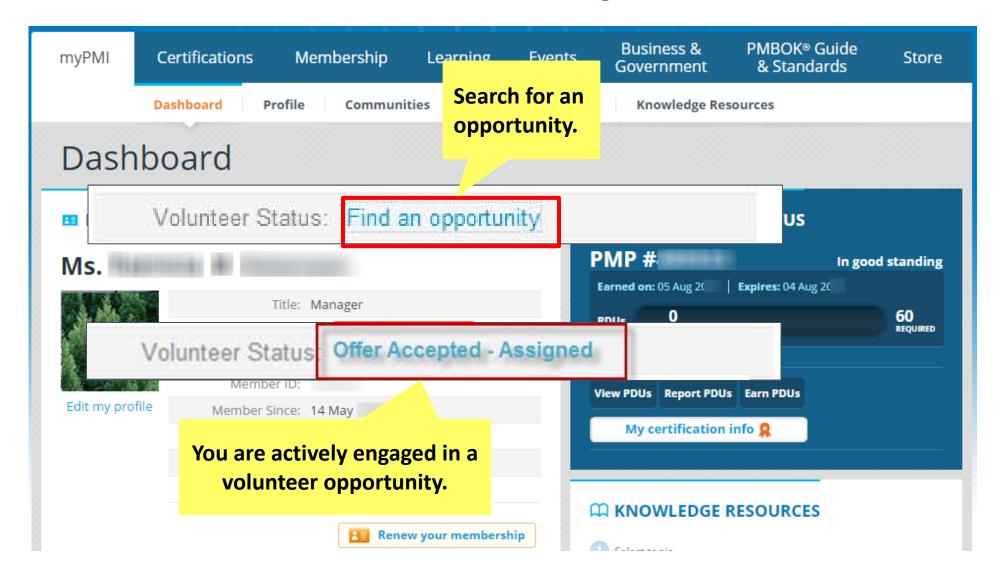
Term	Description
Opportunity or Volunteer Role	The opportunity or volunteer role is the volunteer job for which an applicant applies.
Profile and Service History	A summary of a prospective volunteer's contact information, membership, credentials, volunteer service history, event attendance, awards and scholarships and resume.
Title	The specific position that a volunteer holds when participating in a role or volunteer opportunity. Examples include Treasurer, Chapter President, Board Member, etc.
Events, Awards, Scholarships	PMI Events which a member has attended, and PMI Awards and Scholarships received may be listed the volunteer profile.
Deliverables	Work products that result from volunteer opportunities.
Duties	The responsibilities of a volunteer when participating in a volunteer opportunity.
GOC	An abbreviation for PMI's Global Operation Center.

#### **How will Volunteers use VRMS?**

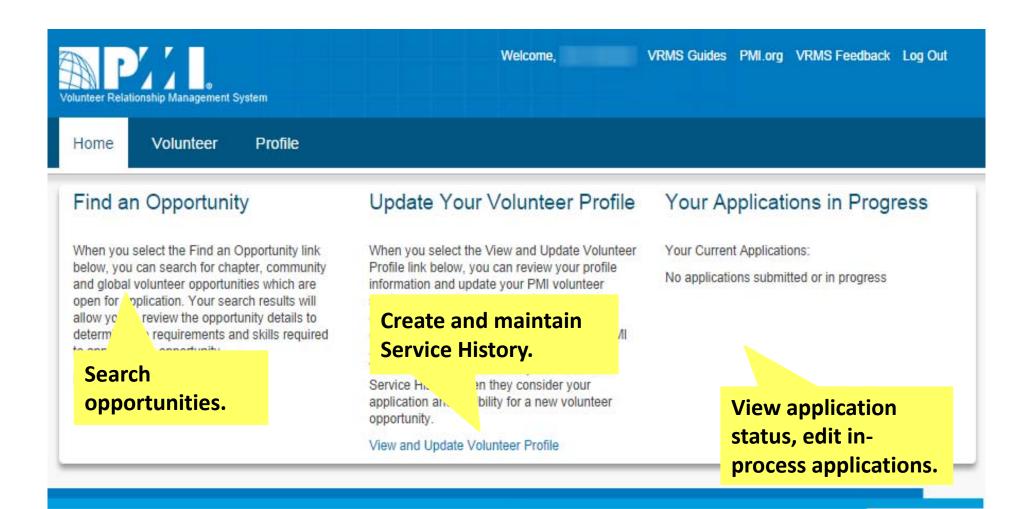
- 1. Review and maintain a profile and service history
- 2. Search for opportunities
- 3.Read opportunity descriptions
- 4. Open, edit, and submit an application
- 5. View application status
- 6. Receive application process communication

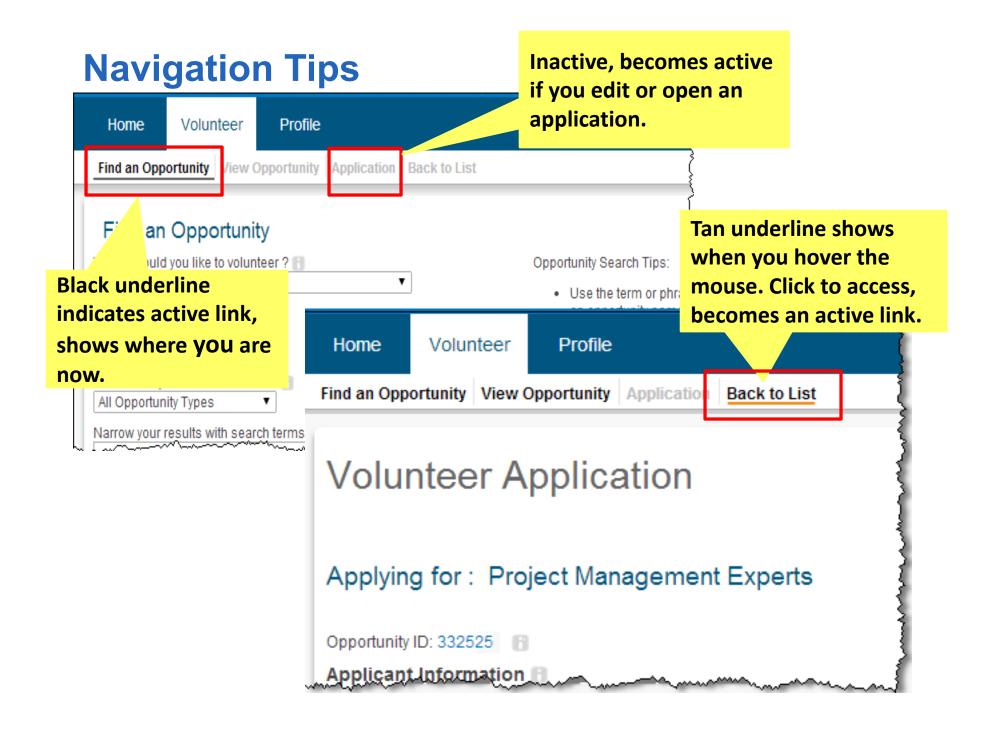


# How to Access VRMS from myPMI



## **VRMS** Welcome Page





#### **How to Update your Volunteer Profile**



#### Find an Opportunity

When you select the Find an Opportunity link below, you can search for chapter, community and global volunteer opportunities which are open for application. Your search results will allow you to review the opportunity details to determine the requirements and skills required to apply for the opportunity.

Find an Opportunity

#### Update Your Volunteer Profile

When you select the View and Update Volunteer Profile link below, you can review your profile information and update your PMI volunteer service history. Your service history includes details on your previously held PMI volunteer experience, PMI events you attended, and PMI awards and scholarships you received. Volunteer coordinators view your Profile and Service History when they consider your application and eligibility for a new volunteer opportunity.

View and Update Volunteer Profile

#### Your Applications in Progress

Your Current Applications:

No applications submitted or in progress

# **Profile and Service History**

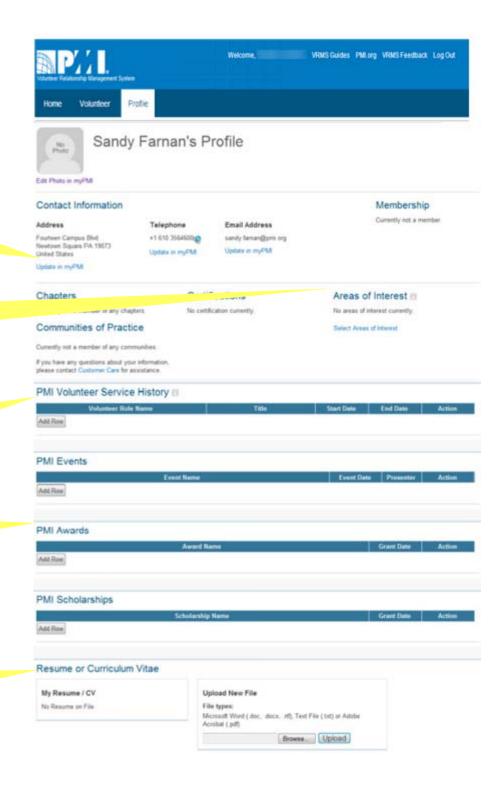
Profile information from myPMI – single point for updates

Areas of interest is only selected and updated in VRMS

PMI volunteer service history

PMI events, awards, scholarships

Upload a resume file



Sel

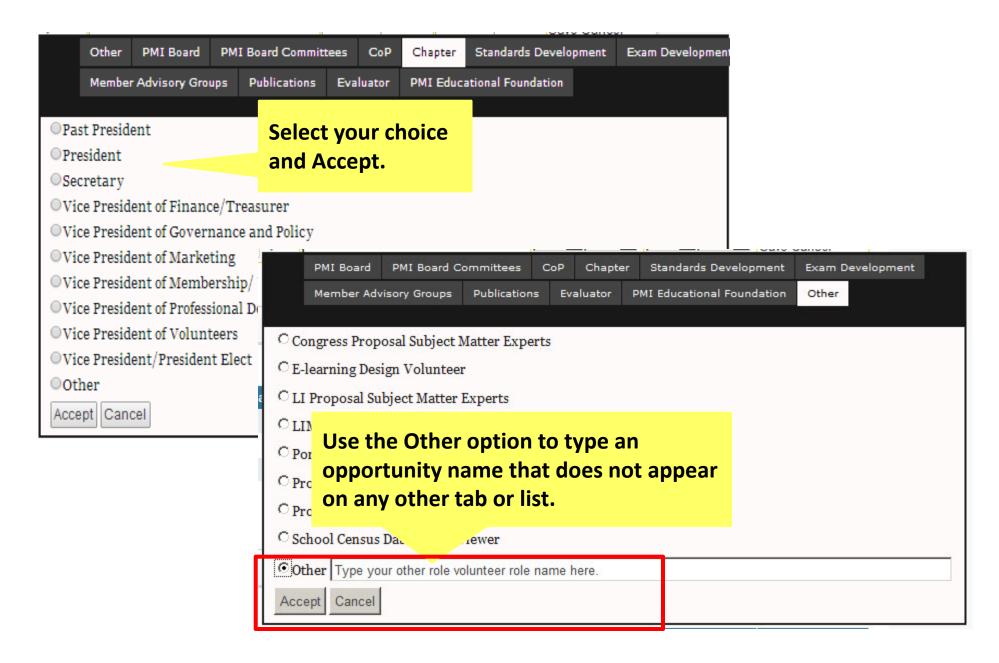
Save Cancel

# **Service History**

# My volunteer history with PMI

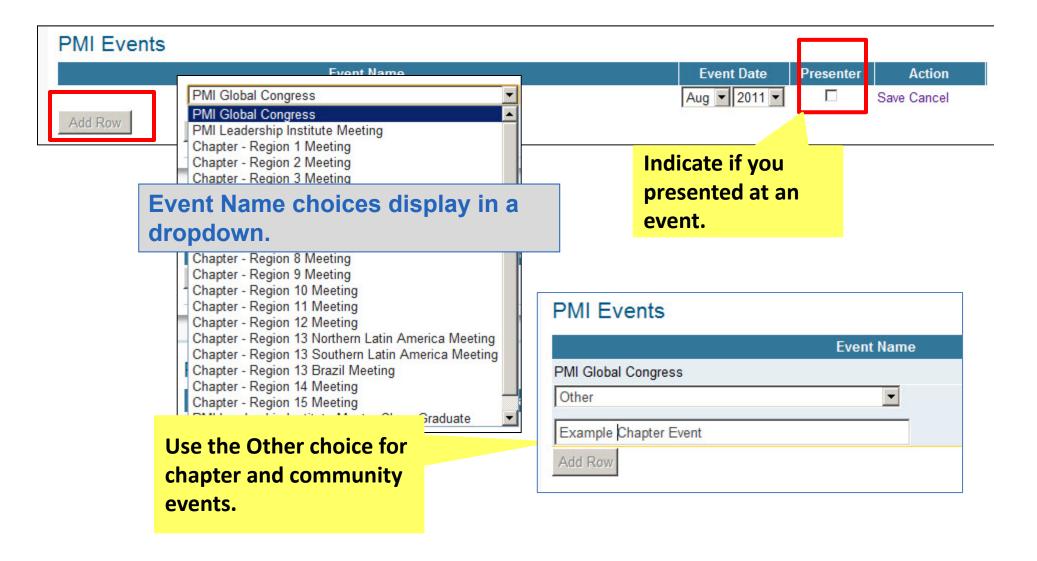
Tables organize of	PMI Volunteer Service History				
service history	Volunteer Role Name	Title	Start Date	End Date	Action
ervice mstory	E-learning Design Volunteer	Volunteer	Jan 2010	Feb 2010	Edit Del
	Tech Mag	Member	Jan 2009	Dec 2009	Edit Del
	Volunteer Appointment Committee	Committee member	Jan 2008	Mar 2008	Edit Del
	Add Row				
PMI event	PMI Events				
attendance	Event N	ame	Event D	ate Presenter	Action
atteriuarice	⊬MI Global Congress		Oct 2011	V	Edit Del
	PMI Leadership Institute Volunteer Planning Mtg		Jan 2011		Edit Del
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scholarships	, IVI Scholarships				
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Current opportunity application status	Opportunity Applications			22	
• •	Opportunity Name	Status Date	Application St	atus Co	oordinator
displays	eer Coordinator	01/06/2012	Submitted	Susan Bowe	en
• •	eadership Institute Advisory Group	01/06/2012	Extend Offer	Nina Aiuto	
	Chapter MAG	01/12/2012	Submitted	Susan Bowe	en

# **Service History Categories**



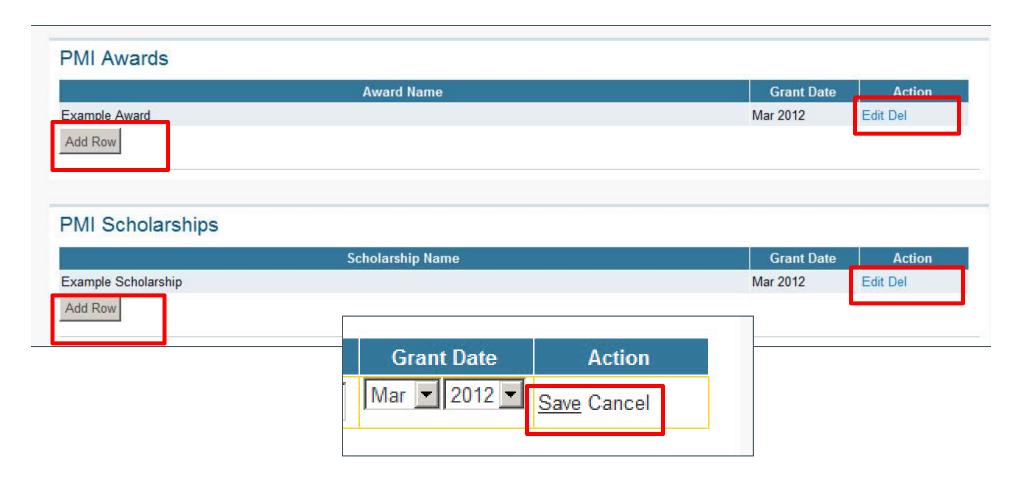
#### **PMI Events**

Use the Events grid to list events in which you have participated.



#### **PMI Awards and PMI Scholarships**

Use the Awards and Scholarships grids to list PMI awards or scholarships you have received.



### **Language Tips for Volunteers**

- If English is not your native language, consider adding a resume in English or completing part of your service history in English. Complete the rest of your profile and service history in your native language. In this way, your profile will display in search results for both English and your native language.
- 2. PMI Global Operations Center (GOC) opportunities are written in English, as fluency in written and spoken English is a requirement.
- 3. When applying for a chapter opportunity, use your native language to complete the application. You can complete the application in multiple languages if your responses fit the 1000 character limit.

# **Service History Questions**

- Why don't I see a certain item in my service history?
- Why don't I see all the events that I've attended or awards I've received?
  - ✓PMI has limited records of volunteer service history. Only records from the Component System are imported at this time. Use this opportunity to create your service history.
- How can I correct dates for records that I can't edit in the Component System?.
  - ✓ You must contact <u>volunteer@pmi.org</u> to request that records from the Component System be updated.

### **More Service History Questions**

- How does PMI validate service history?
  - ✓ You must attest to the accuracy of your service history when submitting an application. Applications may require an interview. You must read and complete any agreements required in the application.
- •What if I can't find the right category for a service history item?
  - ✓ Use the Other category to describe service history items not listed.

## **Resume or CV Upload**

Resume or Curriculum Vitae

My Resume / CV

File name:

No Resume on File

Upload New File

File types:

Microsoft Word (.doc, .docx, .rtf), Text File (.txt) or Adobe

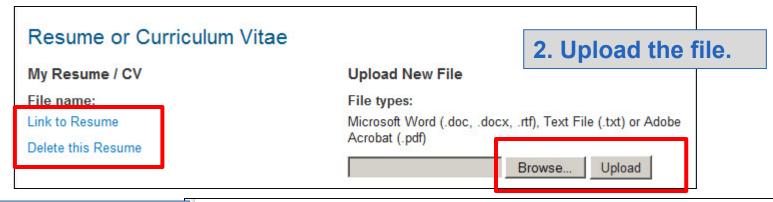
Acrobat (.odf)

Browse...

Upload

Your profile displays in search results after you upload your resume.

1. Browse to the file.



# 3. Resume link displays.

#### Resume or Curriculum Vitae

My Resume / CV

File name:

Link to Resume

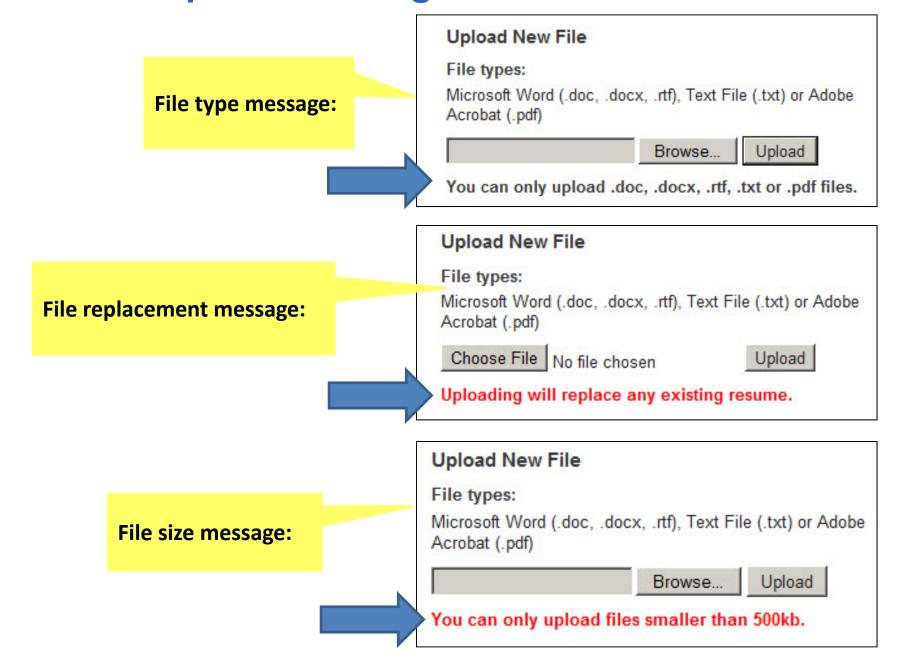
Delete this Resume

Delete this Resume

Choose File | No file chosen | Upload |

Successfully uploaded My Resume.pdf

## **Resume Upload Message**

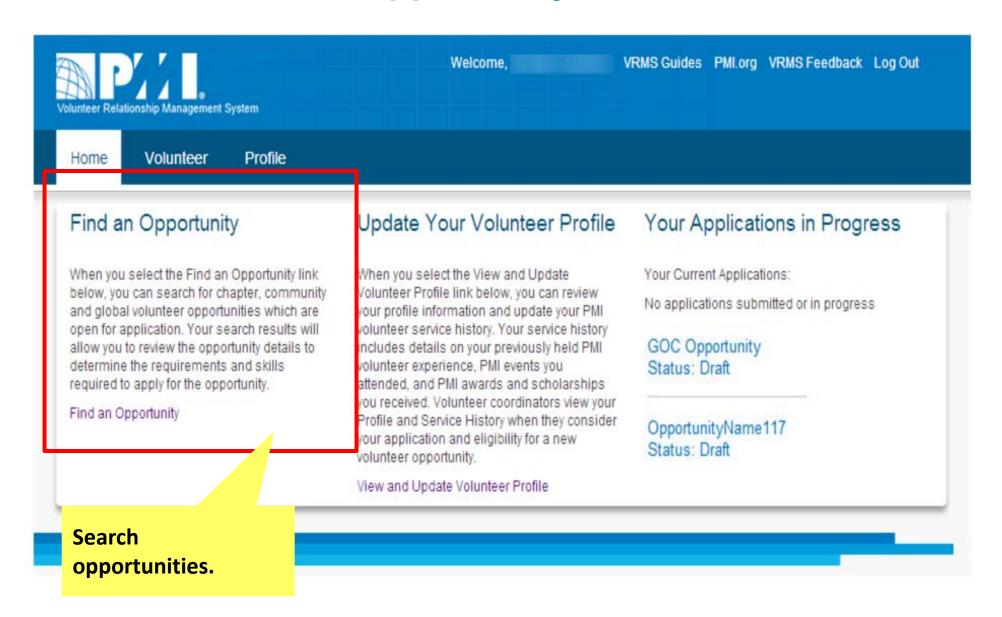


#### **Resume Questions**

- What file types are accepted?
  - ✓ .doc, .docx, .rtf, .txt, .pdf 500 KB or less
- What should I do if my resume file is too big?
  - ✓ Edit your resume to highlight the content most appropriate for the opportunities you're considering.
- What information should my resume include?
  - ✓ The content of your resume is up to you. You can use
    your resume and the application to highlight non-PMI
    experiences not listed in your service history.



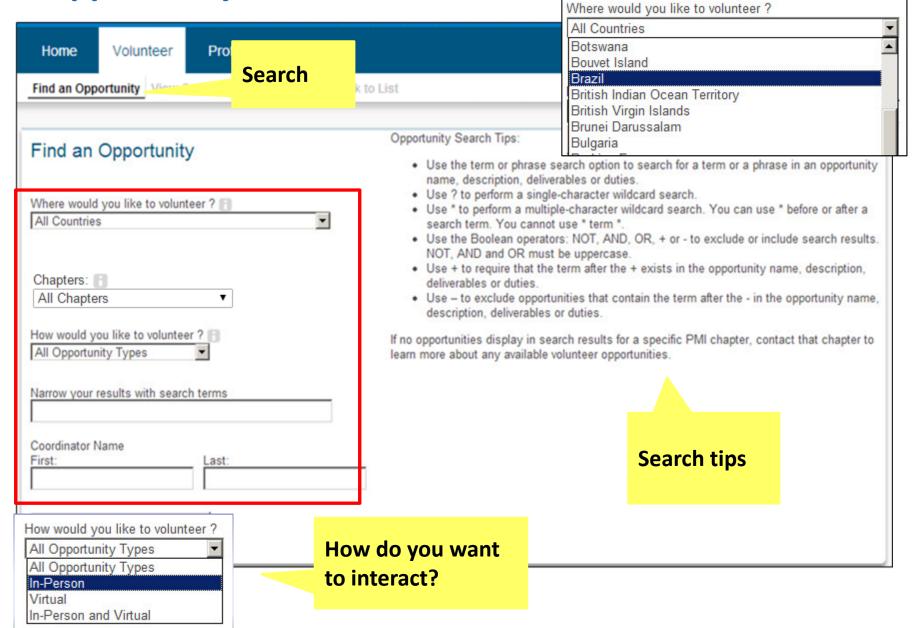
## **How to Find an Opportunity**



# **Opportunity Search and Application Terms**

Term	Description
Physical Opportunity	A volunteer job that requires a volunteer's face-to-face participation to complete activities.
Virtual Opportunity	A volunteer job that requires a volunteer's online or electronic participation to complete activities.
Accuracy of Information Agreement	A volunteer must attest that his or her volunteer profile, service history, and application is accurate prior to application submission.
Copyright Agreement	If volunteer work products include publications, a volunteer must read and agree to the copyright agreement. Not all opportunities will use this agreement.
Confidentiality Agreement	A volunteer must agree to the terms of the <i>PMI</i> Confidentiality Policy prior to application submission.

#### **Opportunity Search**



# **Language Tips for Opportunity Search**

- 1.VRMS search matches language to language, it will not translate from English to other languages. For example, if you search in Spanish, your search will display opportunities written in Spanish
- 2.VRMS page field names and help text are not translated.
- 3.Opportunity descriptions, details, and duties will display in the language in which they are written by the volunteer coordinator.
- 4. You have two options for searching characters with accent marks:
  - Use the accent to see only accented characters in search results.
  - Remove the accent to see both accented and unaccented characters in search results.

#### **Search Questions**

- Why can't I find an opportunity that I heard about?
  - ✓ Once an application deadline date passes, the opportunity is removed from the search.
- Why can't I find an opportunity from my chapter or community?
  - ✓ Some chapters or communities might not use VRMS, check your chapter or community website.
- How can I narrow search results?
  - ✓ Use chapter, community, duty, deliverable or area of interest terms as key words. Use wildcards to refine results.
- What do the interaction types mean?
  - ✓ In-person = face-to-face; Virtual = online interaction

#### **View Search Results**

Sort opportunities in ascending or descending order by column.

Application

2012-03-16

2012-03-31

Deadline

ID#

23

49

Community

Type

GOC

CoP

The default order for results is City > Country > Subregion > Region > World. Sort on the Location or Name to reorganize results.

Reviewers for PMP Exam Prep Material for PMI Bookstore

Reviewers are needed to evaluate third-party published exam preparation books and materials CD-ROMs, DVDs, flash cards, placemats, etc.) for PMI to consider reselling on our Web site, as well as to determine if the books or materials contain any PMI intellectual property ("PMI IP") in order fo...

World

Community Involvement Lead

The Community Involvement Lead is an individe participation. The individual in this role identification.

Click opportunity
Name to view all
details on one page.

Virtual

ction as well he volunt

Global Operations Center

Back to List

Nam e

Com munity

Use page tabs or Back to List button to navigate back to search results.

Search gives a summary of opportunity details plus the first view lines of the opportunity description.



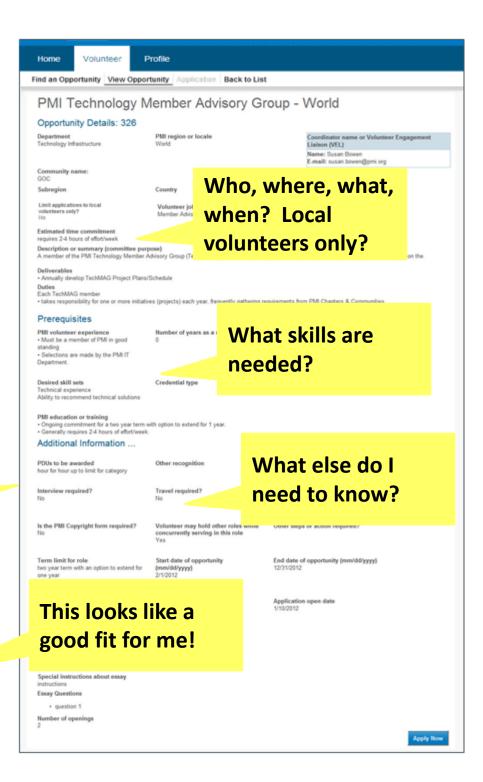
### **Opportunity Details**

#### One-page description includes:

- Opportunity details
- Coordinator contact info
- Prerequisites
- Additional information

Review the entire opportunity before applying.





# **Apply for an Opportunity**

- 1. Review applicant and coordinator information.
- 2. Complete application requirements, essay questions
- 3. Read agreements
- 4. Save, edit, submit

Save as a Draft

Return and edit.

Save and Apply

Once submitted, no edits.



### **Add your Resume**



Resume Required: Please upload document to your profile to continue with application process.

If the opportunity requires a resume, and your profile does not include a resume, you will see this message, you must have a resume file in your profile.

PMI Volunteer experience / dates: 
Add your previous PMI experience on your Profile/Service History page.

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Add your previous PMI experience on your Profile/Service History page.

Save and Apply

at the information which I entered is complete and accurate

PMI Usemame to serve as your signature

s required field a Draft

#### Application Requirements

Resume/CV \*\*
No Resume/CV on file. Click here to add a Resume/CV

This link directs you to the profile page to upload your resume.

## **Upload any Required Documents**



#### **Upload Requirements:**

- File name maximum 20 characters
- File size 5 MB or less
- Files types .doc, .docx, .rtf, .txt, .pdf



Your documents are uploaded when you click Save. You'll see this confirmation message.

# **Standards Opportunity Interest Categories**

Interest Category	Official Definition
Consultant	A member who represents his/her own interest and who is knowledgeable in project management disciplines and earns income by providing project management products/processes/services.
Organization Producer	A member who is employed by or is a representative of an organization that develops and/or produces project management products/processes/services.
Organization User	A member who is employed by or is a representative of an organization that utilizes project management products/processes/services to conduct its business activities.
Academic/Training	A member who is employed by or is a representative of an organization that engages in developing new knowledge at a research level and/or delivering project management education and/or training to individuals.
Government	A member who is employed by or is a representative of national, regional, local or international governmental bodies that uses project management products/processes/services.
General Interests	An individual or a representative of an organization who does not fit in any of the above categories.

## **Application Questions**

- Can I save my application to return and edit?
  - ✓ Yes, save your application as a draft to return for edits. Once you submit an application, no edits are permitted.
- How long is the application open? How much time can I take to complete an application?
  - ✓ You must submit your application before the close date listed on the opportunity description. Once a opportunity is fulfilled, the application closes.
- What does "Limit applications to local volunteers only" mean?
  - ✓ If your profile address does not match the required location for an opportunity, you can simply check a box on the application to confirm that you will be local to the opportunity for the duration of the opportunity.

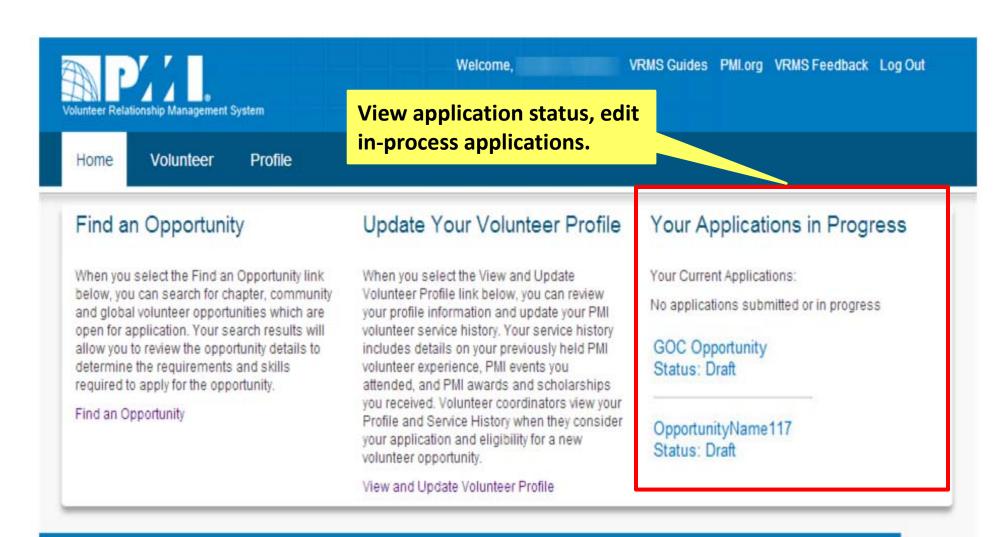


### **More Application Questions**

- Whom do I contact with questions about the application?
  - ✓ Contact the coordinator listed on the opportunity.
- Can I apply for more than one opportunity at the same time?
  - ✓ Yes. However, if you're extended an offer, certain opportunities may require that you not accept overlapping or conflicting opportunities.
- Must I be a member or credential holder to apply?
  - ✓ Not always. The opportunity details will state membership, certification and experience requirements.



#### **How to View Application Status**



# View or Edit Applications in Process

Your current applications include:

GOC Opportunity Status: Draft

Access drafts from the Welcome page.

OpportunityName117

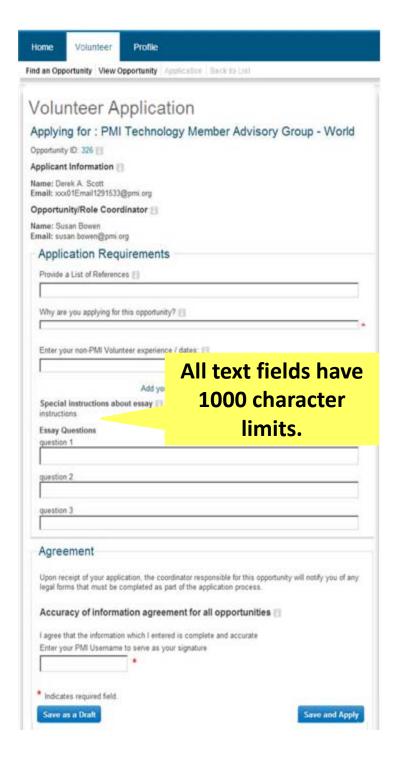
Status: Draft

Save as a Draft

Return and edit.

Save and Apply

Once submitted, no edits.



#### **Email Communications NOTE: Volunteer must read the Acceptance Letter – it includes** action items. Volunteer **Application Applicant** review No Yes No Accept **Extend** Offer? Offer? Yes New **End of** Volunteer Search **Opportunity** Term

# **About Legal Agreements for GOC Opportunities**

Upon acceptance of a volunteer opportunity offered through PMI's Global Operations Center (GOC), the coordinator will require you to review, complete, and return up to three PMI legal agreements, including:

- 1. Confidentiality Agreement,
- 2. Conflict of Interest Agreement, and
- 3. Copyright Agreement (if required by the opportunity).



Chapter opportunities do not require these three PMI Agreements. Chapter coordinators will notify you regarding any required chapter-specific agreements.

## **How to Submit Completed Agreements**

After downloading a copy of the agreement, you have three options to submit completed agreements to the coordinator responsible for your opportunity:

- Print, sign, scan and email to the coordinator OR
- Print, sign, and send to the coordinator by postal mail OR
- •Fill out the agreement online, save a copy, print, sign and either email or send by postal mail.

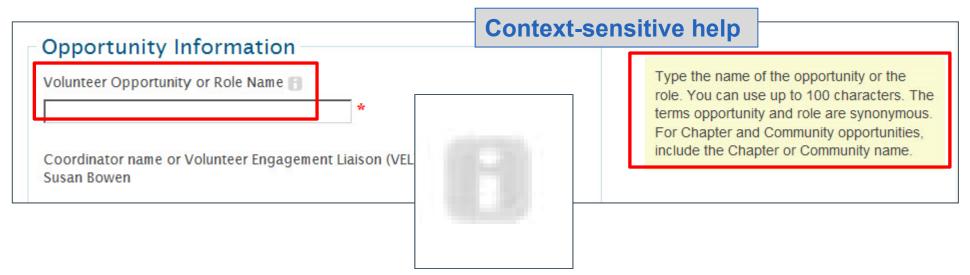


Keep a copy of all signed agreements for your records.

#### Learn more about the VRMS

#### Context-sensitive help and training video links:





## **Volunteer Programs and Services Team:**

1.Use this email for VRMS questions from volunteers, requests for training, questions about using VRMS:

volunteer@pmi.org

2. Use this link for feedback or system feature suggestions:



# Good luck with your volunteer application!



